**Notes of Waterbeach Core PPG Meeting Monday 24th June 2024**

1. **Apologies**: Lynn Halford  
   **Present**: Sheila Burke, Viv Cooper, Geoff Donovan, Ray Gambell,

John Grant (John was welcomed to his first meeting.), Penny Lynch,

Chris and Tony Ward, Tricia Whitton, Jane Williamson  
2. **Notes and Matters Arising**: Defibrillators Map: Jane Williams had sent Viv a map of where the defibrillators are in Waterbeach and she had distributed it to Core members. Members suggested that more detail was needed as to the specific site of each defibrillator and that the one at the station had not been included. Viv will contact Jane and ask for more details on the map e.g. Defibrillator on green on bus shelter wall. She will also suggest a public training session for using them. We could arrange this in the Autumn with Ian Harvey, a volunteer with East Anglian Rescue Helicopter.  
**3. Bruce’s Report**:

**Staffing:** Bruce was delighted to report to the meeting that a second salaried GP, John Buckler has been appointed to the surgery and will start on July 2nd. This is in addition Dr. Rasa Hampson, who is increasing her number of weekly sessions to 8 in August. There will be a reduction in locum GP sessions. Matt, the physio, who has been working on Monday’s at Waterbeach surgery has been much appreciated by patients, who have been helped with musculoskeletal problems. He is going to do another half day to help meet demand. The PCN Community matrons are also supporting the surgery by visiting patients in Waterbeach Care Homes and those who are cared for at home. **Phone System;** The new router has been installed, Wavenet has been given a date for termination and XON will take over. Bruce asked if the group could listen to the possible new phone message and comment on it. There will be a phone back option, so that when in a queue if the patient opts for phone back, they will remain in the same position in the queue but will be phoned by reception rather than hanging on. It works well at Cottenham surgery.

**Health Pod:** The Health Pod in the old phlebotomy room is being used regularly by patients to update blood pressure, weight (BMI) UTIs etc. The data is automatically updated to a patient’s record. **Phone GP appointments (Rob John):** Viv had received an email from Rob John with a concern about a phone call consultation, which had not arrived in the prescribed time slot. Bruce had looked up the appointment and he will phone Rob to discuss the record.

4. **Viv’s Report:**

**CPCPG**; At thelast CPCPG meeting, Jess Slater the new CEO of Healthwatch attended and explained her role and aims. There was a discussion of the importance of patient voice both in Healthwatch and the Integrated Care Network. Healthwatch is now working closely with the CPCPG group, with Karen Igho attending all CPCPG meetings. It is the aim of the group to ensure the Integrated Networks have direct input from PPGs i.e. patient voice of Primary Care. **Healthwatch PPG Best Practice Seminar Huntington Library 10-12.30 tomorrow;** Karen Igho had set up this meeting, which Viv had hoped to attend but had a dental emergency. It is hoped that those surgeries in Cambridgeshire and Peterborough, who do not have an active PPG will see the benefits of working closely with Clinicians and Management.  
**Mel Harradine from Living Sport** (Funding for Physical Activity in Waterbeach) Viv will circulate the information about opportunities that the Living Sport Charity would like to set up in Waterbeach from regular walks, walking football, pilates, Qidong etc. She will send the questionnaire to the Virtual PPG, WI and Gardening Club. It was suggested that Denson Close Centre and other social groups in the village like Guiding and Scouting, Beach Social Club and Landbeach, Chittering and Horningsea groups. If you have any way of distributing the questionnaire, please do so. It is an opportunity to help improve the fitness and social interactions within the community. Sheila wondered if a singing group with e.g. breathing exercises might be considered and long term the benefits of a community swimming pool would be fantastic.

Penny mentioned that there are spelling and grammatical errors in the questionnaire, which should be corrected before widespread distribution. Viv will give this feedback to Mel Harradine.  
5. AOB; No additional items raised.  
6. DONM; **Tuesday 16th July** (There will be no meeting in August)