**Notes for Waterbeach Core PPG Meeting 4pm Monday 29th April 2024**

1. **Apologies:** Debbie Maries, Tricia Whitton
2. **Present:** Bruce Abel, Sheila Burke, Viv Cooper (Chair), Geoff Donovan, Ray Gambell, Lynn Halford, Penny Lynch, Cheryl Titmus, Chris and Tony Ward, Jane Williamson
3. **Notes and Matters Arising:** All items in the rest of the Agenda items.
4. **Bruce Abel’s Report:**

**Staffing**: Dr.Hampson, our salaried GP, who does four and a half sessions a week now has asked to do more and will from August 8th be working Monday, Tuesday, Wednesday and Thursday. The group welcomed this. Bruce is in negotiations with Judith Pashley, an experienced military nurse with the hope that she may join the nursing staff. Sue Williams, a respiratory nurse experienced in spirometry and asthma will be available to patients twice a month for reviews.

**Surveys and Phone System**: Generally very positive except for phone system. The good news is that negotiations are going on with Wavenet about terminating their contract and with Exon about the possibility of a new contract, which would include a call back facility, with automatic recognition of who’s calling and many more lines. Malling are also talking with the ICB about funding this improvement. Our Open Public Meeting on March 26th has definitely accelerated this, where patients raised their concerns for staff and patients about the current system.

**Covid vaccinations for over 75s**: Patients are being contacted and can make appointments on May 9th and 10th at our surgery. Some of the Core group have been to the Grafton Centre to get their booster jabs. Immunosuppressed patients are also being contacted. Care Homes and the Housebound patients have had their jabs.

**Defibrillator on Surgery Wall**: Bruce asked Viv if the Parish Council is checking all the new defibrillators they have purchased for the village. Viv was told by the clerk, Belinda Westwood that she was responsible for the installation and maintenance of the defibrillators. However, she has been off sick recently. Bruce has decided to check the defibrillator monthly, putting it on the Practice Index. Viv will write to the Parish Council clerk and Jane Williams, the new Chairperson, asking what has happened to the other defibrillators and who is checking them monthly. Bruce reckons the Parish Council have invested about £8000 in the defibrillators and their heated boxes so it is important that they all work when they are needed in an emergency.

1. **Viv’s Update:**

**Public meeting:** The meeting was well-attended (about 80 people) at the Baptist Chapel on Tuesday 26th March. There were presentations from Rebecca Britton of Urban&Civic, David Parke from the ICB and Fiona Edwards of Malling Health. The link to their slides is on the Surgery website or here: <https://waterbeachwb.co.uk/wp-content/uploads/2024/04/Health-update-skeleton-for-260324-.pdf>

The key reassurances about our Primary Healthcare are in the planning obligations and the ongoing discussions between U&C, the ICB and Malling Health.

1. U&C have given Malling money to create another consulting room in the surgery. This is now in use and will help the surgery cope with the first residents in the New Town.
2. Obligation 44: Two clinical rooms within the first community building once 250 homes occupied. These will be run by Malling as part of the current Waterbeach Village Surgery.
3. Obligation 46: A Strategy in Place, once 800 homes occupied, for the new Health Centre for both village and new town residents. We hope that our PPG can influence this strategy. We hope that in addition to the new GP Practice in new premises there may be Physiotherapy, Dentistry, Audiology,

Chiropody and Diagnostics, which would allow Northern Villages PCN patients to have scans etc locally rather than going to Addenbrookes.

1. Obligation 47: Permanent, bespoke Health Facility for Village and Town Residents once 1600 homes occupied.

The big unknown is the timing of all of the above, especially as the housing market is fairly flat at the moment. Malling has the contract for 10 years, but the rate of home occupations is impossible to predict.

**CPCPG meeting**: Viv attended the last CPCPG group meeting at Milton Community Centre where there

was a presentation by Anita Howard, who is the Integrated neighbourhood programme manager for the

Northern Villages PCN. The team are working in a cooperative way with local communities to try to improve individuals’ health needs and community needs. They introduced walking football at Swavesey and Over where men in the community were identified as needing activities to help them meet others and improve their fitness. Walking Football proved very popular. Anita asked if we could send out surveys to PPG contacts. The Pulse Survey is attached.

Viv was asked to meet with Anita and Chris Thornhill, Chair at Willingham surgery to discuss Northstowe provision of Primary Care.

Mike Stutchberry of Bourne PPG is on the CUH (Addenbrookes) board. He said they are looking at communication between the hospital, GP surgeries and patients. The group thought that My Chart works very well for patients, but the fact that surgeries are unable to see My Chart means there is a delay between patients receiving data eg. Blood test results and scans and surgeries receiving it by post or email. The new Children’s Hospital has been started and the new Cancer Hospital has been given planning permission now there have been reassurances about water availability including recycling and

other water-saving measures. A new staff carpark is being built. The current one will be demolished and the Cancer Hospital built on the site by 2028/9.

Mike asked for information from GPs about how well different hospital departments are responding to referrals. Viv asked Bruce to look into this for Waterbeach.

Karen Igho from Healthwatch said she was going to ask GP surgeries if they were satisfied with their phone systems. It seems to be a common problem.

1. **AOB:** Viv suggested that we should hold an AGM at our Septembermeeting. Bruce suggested we had a face-to-face meeting at the surgery or Beach Club and then share a meal together eg a takeaway from the Pharmacie.

Viv explained that Debbie had contacted her to explain that extra demands at work means she feels she can’t stay on the Core Group. She has been a great asset to the group and we shall miss her input. Viv shall add her to the Virtual Group list. The Core members suggested we ask if any Virtual Members would like to join the Core Group as we now have 4 spaces. It involves meeting with the Practice Manager, Bruce Abel on Zoom monthly for just over an hour. At the moment it is usually at 4pm on the third Monday of the month.

Bruce was asked if GPs are allowed to refer for an MRI. He said they can.

Cheryl asked about the procedure for Audiology appointments. She was told that she needs a GP referral to go to Specsavers. Bruce has confirmed this. Addenbrookes seems to have a reduced audiology department. Ray said there was a real issue with telephone audiology appointments for people with hearing difficulties.

1. **DONM:**May 20th

**Pulse Survey:**

Hello!

Would you mind taking 5 minutes to complete this Pulse Survey?  [Integrated Neighbourhood Pulse Survey 2024](https://forms.office.com/e/UwZJ9vJ6Dx)

The aim of the survey is to hear how connected and joined up things feel for those supporting the residents in the **South Cambridgeshire**.  *(you may also get asked to via the Cambridge City and East Cambs Neighbourhood Teams - if your experiences are different in the different places, please do complete more than one survey)*

Anyone can complete the survey, It doesn't matter which organisation you work for, if you are supporting people face to face or via other means. If you are working to help improve & support people's health & wellbeing (either as individuals or in groups) your feedback would be a great help to the Cambridgeshire South Care Partnership's Integrated Neighbourhood Teams.

Please do share the link with your co-workers, the front-line teams in your organisations, anyone you think it could be relevant to.  In this case there is no such thing as too many responses!. We do, of course, apologise if you get this multiple times as a result

As this is a quick pulse survey we will close it after **Tuesday 7th May 2024**.

Many thanks for your help!

Anita

Anita Howard

**Integrated Neighbourhood Programme Manager - South Cambridgeshire & Royston**

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