**Exciting Changes Ahead!**

As patients you will appreciate that providing GP services has many challenges currently across the country. Sadly we have seen GP surgeries having to permanently close their doors as they are no longer to staff them sufficiently. Surgeries have had to learn to work differently to maintain compliance with GP National Contracts whilst actively recruiting.

Waterbeach & Cottenham Surgeries are both under the management of Malling Health Ltd and have been working alongside each other for the last 12 months, we are now taking the logical step to merge the two surgeries formally.

**What does this mean to you as a patient?**

Patients will not notice any real changes apart from being under the name of Waterbeach & Cottenham Surgeries. Cottenham will be the branch surgery of Waterbeach.

* You will still come to Cottenham for your appointments
* You will still see the same GPs and nurses we have now
* Your prescription process will not change

Many of the team, including GPs, already work across both sites but you may see the occasional new face covering holidays or periods of sickness or hear a new voice on the telephone.

Going forwards we may be able to offer patients appointments at Waterbeach Surgery if available, but this will not be straight away

We realise that change is difficult for everyone but we thank you for your continued support as we strive to offer the best service we can during challenging times