

# Waterbeach Surgery

## Statement of Intent – Offering Patient Online Services by March 2016

New contractual requirements came into force from 1<sup>st</sup> April 2014 requiring that GP practices should make available a statement of intent in relation to the following IT developments:-

1. Electronic Appointment Booking
2. On-line booking of repeat prescriptions
3. Summary Care Record
4. GP2GP transfers
5. Patient Access to records.

### 1. Electronic appointment booking

Practices are required to promote and offer the facility for all patients, who wish to, to book, view, amend, cancel and print appointments online.

***We currently offer the facility for booking, cancelling, amend, view and print appointments on-line.***

### 2. Online booking of repeat prescriptions

Practices are required to promote and offer the facility for all patients, who wish to, to order online, view and print a list of their repeat prescriptions for necessary drugs, medicines or appliances.

***We currently offer the facility for ordering repeat prescriptions on-line.***

### 3. Summary Care Record.

Practices are required to enable successful automated uploads of any changes to a patient's summary information, at least on a daily basis to the Summary Care record.

Having your Summary Care Record available will help anyone treating you without your full medical record. They will have access to information about any medication you may be taking and any drugs that you have a recorded allergy or sensitivity to.

***We currently operate this system. If you do not want your medical records to be available in this way then you will need to let us know so that we can update your record. Please see the receptionist for an 'opt out form'.***

### 4. GP2GP record transfers

There is a contractual requirement to utilise the GP2GP facility for the transfer of patient records between practices, when a patient registers or de-registers.

It is very important that you are registered with a doctor at all times. If you leave your GP and register with a new GP, your medical records will be removed from your previous doctor and forwarded on to your new GP via NHS England. It can take several weeks for your paper records to reach your new surgery. With GP to GP record transfers, your electronic record is transferred to your new practice much sooner.

***We currently operate this system with GP2GP transfers.***

### 5. Patient access to their GP record

Practices are required to promote and offer the facility for patients to view online, export or print any summary of information from their records relating to medications, allergies, adverse reactions and any other items/date such as 'additional' record elements which has been agreed between the contractor and the patient.

***We are working with our supplier and it is our intention to have this facility available to patients by 31st March 2016.***